

[REDACTED]

09.03.2022 as requested by AL, clinic app booked for SMH, 4th April @ 11.30am. MG, RG and AL to attend (aware of booking made) letter sent to client via post and email LS

13.04.22 Client attended mobility clinic on 06.04.22. Mobility assessors AL, MG and RG were present. Client was found to be not currently eligible. See comprehensive mobility assessment report on e-casefile for further details. AL

14/4/22 Refusal letter sent. hy

27/4/22 Letter received from client stating he wishes to appeal the decision to refuse him a blue badge. He has sent in letter dated 19/4/22 from Independent Consultant Neurologist Angus Anderson. Acknowledgement Letter sent moved to appeal email to LD to advise I have moved to appeal st

28/04/2022 client appeal supporting evidence does not appear to be valid ? calls to confirm this have revealed there is no such consultant listed and it appears that 2 names have been used to create a consultant name from Hurstwood Park that does not in fact exist ? AL has called to confirm this. MG has checked GMC register this name is not on there ? investigation to be carried out. LD to uphold the initial decision and consult with legal as to the way forward on this LD

9/5/22 Email received in response to uphold letter. Forwarded to complaints team as advised by Alison O'Shea. hy

[REDACTED]