

OUR MARK: VIII

RE: Blue Badge Application [REDACTED]

Subject: RE: Blue Badge Application - Ref: 6050735
From: Jo Canney <Jo.Canney@eastsussex.gov.uk>
Date: 08/06/2022, 16:40
To: "gresta.riccardo@[REDACTED]"

Dear Mr Gresta

Further to my email below, I am writing to update you that we will be in further contact with you within the next ten working days.

Kind regards

Jo Canney
Complaints Manager
Adult Social Care and Health

01273 481242
[eastsussex.gov.uk](https://www.eastsussex.gov.uk)

New Working hours from 29 March 2021: Monday – 7am – 1pm; Tuesday - 8am - 4 pm; Wednesday – 8am - 4pm; Thursday - 7am - 1pm; Friday - 8am – 2 pm

<https://www.eastsussex.gov.uk/community/emergencyplanningandcommunitysafety/coronavirus/>



East Sussex County Council takes data protection seriously. Please be assured that your information will be used appropriately in line with data protection legislation, will be stored securely and will not be processed unless the requirements for fair and lawful processing can be met.

From: Jo Canney
Sent: 11 May 2022 09:02
To: [REDACTED]@[REDACTED]
Subject: FW: Blue Badge Application - Ref: [REDACTED]

Dear Mr Gresta

Thank you for your letter attached. Your letter has been forwarded to me in the Complaints and Feedback Team so I can arrange an investigation and response to your concerns under the Adult Social Care (ASC) complaints process.

From your letter I understand your complaints to be:

- The letter to you dated 3 May contains false and offensive statements and you are considering legal action.
- You say one of the false statements was being observed walking towards Cavendish Place by the Assessor without difficulty. You would like the name of the assessor so you can bring them to court for slander.
- You do not believe your consultant at Hurstwood Park was called as part of the Blue Badge assessment process.
- Your previous statements in your letter of 22 April are still live.

RE: Blue Badge Application - Ref: [REDACTED]

- You feel ASC has invented reasons not to provide a Blue Badge.

I understand the outcomes you are seeking are:

- A response to your correspondence.
- The name of the assessor.

I will arrange an investigation in to your complaint and we will aim to respond to you within twenty working days. I have attached information about our complaints process and advocacy services that you may find useful. Please do contact me in the meantime if you need to.

Kind regards

Jo Canney
Complaints Manager
Adult Social Care and Health

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From: Riccardo Gresta <[REDACTED]>
Sent: 08 May 2022 15:47
To: Blue Car Badges <Blue.CarBadges@eastsussex.gov.uk>; advice@lgo.org.uk
Subject: Blue Badge Application - Ref: [REDACTED]

Dear Sir/Madam,

please, read the attachment.

Thanks,